

Faith Neal

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As an Animal Science graduate, I'm determined and eager to put my skills and knowledge to work! I have a passion for the wellbeing and medical care of animals as well as the desire to continue my learning experience within the field. I'm a fast learner, I train very well, and I reflect my hard work into every task I'm given. I believe that teamwork and communication are critical in the workplace, and I'm exceptional at conveying those skills. I'm looking for the right opportunity to give me the chance to make an impact and to become a great team player.

Authorized to work in the US for any employer

Work Experience

Veterinary Assistant

Haw Creek Animal Hospital - Asheville, NC
October 2020 to Present

- Assists DVM and technicians with appointments and emergency visits.
- Efficiently and safely restrains animals of various breeds, sizes, and temperaments.
- Proactively sets up all equipment needed for each examination and appointment.
- Obtains and records vital signs and reports any unusual findings to DVM.
- Performs daily hospital chores as well as cleaning exam rooms in between appointments.
- Maintains a professional manner when educating and communicating with clients.
- Clerical duties including; navigating Avimark Veterinary Software, answering phone calls, processing payments, and scheduling appointments.
- Assisting with taking x-rays.
- Collecting fecal and urine samples to process in the lab.
- Administering medication and treatments to patients under the supervision of the DVM.
- Performs venipuncture and runs bloodwork in the lab.
- Assists the DVM with surgical procedures.
- Accurately prepares prescription drugs.

Adoption Counselor

Asheville Humane Society - Asheville, NC
August 2020 to October 2020

- Utilized outstanding customer service to educate and counsel potential adopters regarding open adoption and available animals within the shelter.
- Efficiently navigated ShelterLuv Adoption Software to process adoptions and any retail transactions.
- The ability to demonstrate proper animal handling, care, and knowledge.
- The ability to perform the duties of a kennel technician like cleaning, feeding, and walking the animals as needed.
- Reported any animal behavior or health concerns to the appropriate personnel.
- Administered medications and vaccines to animals in the adoption center.
- Followed all policies and protocols given by AHS and the Behavior Team Supervisor.

- Responsible for maintaining a clean workplace.
- The ability to perform other duties as assigned by my manager.
- Exposure to various weather and loud noises.
- The ability to stand for long periods of time.

Canine Coach

Dogtopia of North Raleigh - Raleigh, NC
January 2020 to March 2020

- Maintained the safety and environment of high-energy dog playrooms independently.
- The ability to maintain focus in a high-stress environment.
- Adhered to company protocols when handling, restraining, and interacting with various breeds and sizes of dogs.
- The ability to identify and physically describe all dogs in the playroom at all times.
- Maintained constant movement around the playroom to ensure appropriate play, behavior, and safety of myself and all dogs.
- Performed all cleaning duties in a timely manner.
- Utilized basic commands, door control, redirection, and positive reinforcement to encourage appropriate behavior.
- Knowing when to alternate dogs to give them a break or timeout.
- Provided accurate reports on dog behavior and activity in the playroom for the next Canine Coach.
- Reported any physical or behavioral concerns in a timely manner to the front desk team.

Kennel Technician

Brier Creek Pet Hotel - Morrisville, NC
August 2019 to December 2019

- Fed each dog the appropriate diet as noted in their chart.
- Administered oral medications to boarding dogs as directed.
- Performed heavy cleaning of kennels, dog runs, dishes, and laundry.
- Operated and maintained the safety of dog daycare groups.
- Assisted the groomer and front-desk staff as needed.

Cashier

Harris Teeter
June 2018 to August 2019

- Provided excellent customer service.
- Handled cash, credit or check transactions.
- Actively used basic math skills to ensure prompt and accurate service.
- Utilized problem solving skills to help customers and coworkers.

Education

Bachelor of Science in Animal Science

North Carolina State University - Raleigh, NC
May 2020

Associate in Science

Asheville-Buncombe Community College - Asheville, NC

May 2017

Skills

- Communication skills
- Kennel Experience
- Dog Handling
- Microsoft Word
- Excel
- Customer Service
- Animal Handling
- Medication Administration
- Animal Restraint
- Cashiering
- Medical Records
- Vaccine Administration
- Phone Etiquette
- Venipuncture

Assessments

Attention to Detail — Highly Proficient

July 2020

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Highly Proficient](#)

Dog & Cat Groomer — Familiar

July 2020

Dog and cat grooming in a salon setting

Full results: [Familiar](#)

Veterinary Technician — Familiar

July 2020

Providing medical care to animals in a veterinary setting

Full results: [Familiar](#)

Verbal communication — Highly Proficient

March 2021

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Verbal communication — Highly Proficient

March 2021

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Teamwork: Interpersonal skills — Highly Proficient

May 2021

Responding to challenging team situations at work

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.